

Employee Orientation Program Feedback

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From: MONTASSER, ALI (JSC-IA) (NASA)
Sent: Thursday, October 14, 2004 8:30 AM
To: STEWART, MICHAEL P. (JSC-AH13) (NASA)
Subject: I am a transferring employee

Dear Mr. Stewart,

I received a directed reassignment from NASA HQ to the Johnson Space Center.

One of my 3 children has a severe medical problem which a transfer could make worst. I got absolutely no help from NASA to assist me with the medical problem due to the transfer. I was on my own. NASA HQ staff attitude was "it is your problem - go figure it out yourself". I had to go and do all the necessary medical research myself in the greater Houston area so my family could transfer here also. It would have been absolutely wonderful if someone from NASA Johnson could have been assigned to help me locate and arrange for the necessary doctors and medical facilities. It was very difficult to do this from Washington - to see into the greater Houston area resources. So, I had to leave my family in Washington until months after I transferred here so I could do the research and make medical care arrangements. It was months later that I was able to transfer my family and as predicted by the Washington doctors, the transfer made the medical situation worst. The family has been here over a year and a half and the medical situation has just now begun to get better. It has taken a long time. The transfer did not help, it made "overall" family matters worst, but it turns out that the medical care my son needs is more accessible, more affordable (and of higher quality) here than it was in Washington. My same dollars buy my son better care here and I like the job. The job here has given me far better insight into NASA overall than I ever got while at HQ. I am not trying to be negative, but NASA could have done something to help me and my family with the transfer.

The bottom line is, I took the survey, it does not appear that you have any emphasis on Family assistance.

Sincerely,

Ali S. Montasser